



**SANI MARC.**

**Sani Marc Group,  
including its three divisions,  
is the Expert in Sanitation  
and Cleaning Solutions  
specializing in the Food &  
Beverage, Hygiene & Health  
and Pool & Spa industries  
in Canada.**

Are values like **respect, willingness to listen, initiative and trust** important to you? Sani Marc Group fully supports these **values** and believes that they are at the **heart of our success**, since they strengthen our team and enable everyone to reach their full potential. Join a dynamic company that offers high-quality sanitation products, systems and solutions. At Sani Marc Group, we believe that building customer relationships based on partnership is essential. Be part of a company for which "service" means everything.

## Sani Marc | Wood Wyant

### The Experts in Sanitation Solutions

42, rue de l'Artisan,  
Victoriaville (Québec) G6P 7E3  
T 819 758-1541 | 1 800 567-2525  
F 819-758-5800

We are looking for the ideal candidate to join our team for the position of:

## IT Technician

Sani Marc Group

### Tasks

Reporting to the Network Administrator, the IT Technician performs all of the following tasks:

- | Provides level 1 IT support to users
- | Helps to install and configure the company's computer and telecommunications equipment
- | Installs and configures Windows on workstations as well as printers and various other devices
- | Prepares new computers and rotates existing computers
- | Troubleshoots and repairs computers and components
- | Handles the transition to new versions of software
- | Maintains IT equipment

### Requirements

- | College diploma in IT
- | Two (2) years experience in level 1 technical support
- | Bilingualism is essential
- | Good knowledge of Windows 7 and Office 2010
- | Basic knowledge of networking (TCP/IP, DHCP, DNS, VLAN)
- | Knowledge of client-server technology an asset (Windows 2008, Exchange, Active Directory)
- | CompTIA A+ or MCSE certification an asset
- | Certification or knowledge of Cisco products an asset
- | Knowledge of Avaya products an asset
- | Strong internal customer service skills
- | Sense of initiative and organization, autonomous
- | Sharp analytical skills and able to carry out tasks quickly
- | Concerned about the quality of work and respectful of standards

### Working Conditions

- | Location: Victoriaville
- | Permanent position; eligibility to the Company's group insurance plan after three (3) months of service and to the pension plan after one (1) year of continuous service.

Interested in the position and have the required skills? Email your application to [cv@sanimarc.com](mailto:cv@sanimarc.com)